Position Description

TasNetworks | Powering a Bright Future

Infrastructure Engineer

Digital | Digital Infrastructure

Objectives	• Support both business as usual activities for TasNetworks and its customers, and the Digital Services Program of Work. • Deliver secure, robust and efficient Infrastructure platforms for TasNetworks and its customers. • Innovate, adapt, and focus on customer and commercial outcomes
Role Specific Accountabilities	• Provide technical delivery for operational and project initiatives, and administer and support large scale infrastructure environments, ensuring system availability meets or exceeds service level agreements. • Comply with policies, processes and procedures regarding Infrastructure standards. • Manage the installation and integration of infrastructure into the production environment, and testing or development environments. • Be involved with technical decision making on Infrastructure related matters. • Provide advice & training to the Service Desk to assist them with providing technical and general IT support to the business. • Participate in TasNetworks' change and release management processes, including implementing changes to systems during designated outage windows. • Assist with developing and maintaining summary and detailed configuration documentation, work instructions and Standard Change processes. • Provide escalation and resolution of Infrastructure incidents from the Service DeskAny other duty or task as reasonably and lawfully directed by TasNetworks

To be successful in this role	• Demonstrate our core behaviours, which are central to all positions at TasNetworks. • A degree / qualification in Information Technology, or equivalent level of professional experience. • Demonstrated Infrastructure and/or Cloud knowledge gained in a similar technical environment. • Ability to provide support for Infrastructure related solutions, equipment, practices and planning. • Demonstrated ability to manage competing priorities through exceptional time management and organisation. • Capability to assist in establishing and maintaining processes in order to facilitate high quality, efficient and effective outcomes from supported systems. • Demonstrated capacity to communicate across a broad range of stakeholders and customers. • An understanding of leading-edge technology solutions globally. • Able to demonstrate the capacity to perform the inherent requirements of the role.

Compliance Requirements	• A satisfactory National Police Record check to confirm eligibility for the role
	
	• A 'critical worker' suitability assessment for the purposes of the Security of Critical Infrastructure Act 2018 (Cth) (or any successor to that Act) and the Security of Critical Infrastructure (Critical Infrastructure Risk Management Program) Rules 2023 (Cth) (or any successor to those Rules), comprised of:
	  ○ a National Security Assessment by ASIO;
	  ○ a Criminal History Check by ACIC; and
	  ○ a Right to Work in Australia check;

Reports to:	Direct reports:	Approved:
Infrastructure Team Leader	0	November 2026

