

Position Description



Powering a
Bright Future

Connection Manager

Transmission Customers and Growth

Transmission Connections

Objectives

- Lead complex transmission connections within TasNetworks' high-profile Transmission Connections Portfolio, delivering customer, regulatory, commercial and revenue outcomes
- Lead commercial assessment and negotiation of complex connection arrangements, balancing customer requirements, commercial returns, risk, performance parameters and sustainable partnerships within the National Electricity Market.
- Deliver effective customer onboarding through consistent connection strategies, governance and processes that support organisational growth, customer experience and sustainable shareholder returns.
- Manage connection risks and opportunities, applying sound commercial judgement and continuous improvement to protect TasNetworks' interests and improve connection outcomes.

Role Specific Accountabilities

- Build and maintain trusted customer and stakeholder relationships, effectively managing expectations, competing priorities and complex issues throughout the connection lifecycle.
- Lead commercial assessment, due diligence and negotiation of connection applications and agreements, identifying risks and opportunities and achieving appropriate commercial and performance outcomes.
- Lead the development and governance of project, commercial and connection documentation, ensuring clear requirements, decisions, obligations, approvals and accountabilities.
- Coordinate internal and external stakeholders to progress connections, manage risks and dependencies, and achieve agreed milestones and outcomes.
- Monitor industry and market developments, applying insights to connection strategies and customer experience.
- Drive continuous improvement of connection processes, commercial practices, systems, documentation, communications.
- Maintain effective oversight of connection performance, risks and opportunities, escalating material issues and implementing appropriate mitigation strategies.
- Coach and support developing Connection Managers, fostering capability development and a high-performing team culture.
- Role-model TasNetworks' values and perform any other duties or tasks as reasonably and lawfully directed by TasNetworks.

TasNetworks and **you.**

To be successful in this role

- Proven dedication to the safety and well-being of team members and stakeholders, with a track record of contributing to high-performing teams
- Exceptional negotiation and conflict management skills, coupled with extensive project management experience and ideally experience in developing and administering robust commercial agreements
- Expert collaborator with a continuous improvement mindset, capable of coordinating internal and external stakeholders to deliver comprehensive customer solutions
- Proficient in problem-solving, analytical thinking, and critical reasoning, with the ability to analyse and interpret data to support decision-making
- Self-motivated with a positive attitude, exceptional time management skills, and the ability to thrive under pressure and manage complex priorities
- Demonstrated customer-centric approach, with the ability to ask pertinent questions, lead and coordinate diverse stakeholders, understand commercial imperatives, and manage change in dynamic environments
- Proficient in interpersonal communication, both written and verbal, enabling the building of trust-based relationships with team members, peers, and external stakeholders to drive positive outcomes
- Practical understanding of the National Electricity Rules, and ideally, the large-scale renewable energy market and the associated commercial risks of complex generation and load agreements
- A tertiary qualification in a relevant discipline (business, engineering, project management) and/or other relevant professional competence and experience
- Proficient in digital tools, ideally with experience using SAP software, SharePoint, and the Microsoft Office suite.

Compliance Requirements

- A satisfactory National Police Record check to confirm eligibility for the role

Reports to:

Leader Transmission Connections

Direct reports:

Nil

Approved:

October 2026

Our behaviours **be curious** **be brave** own it

