

Position Description



Powering a
Bright Future

Work Group Coordinator

Operations

Field Operations

Objectives

- Contribute to the safe and efficient achievement of work group objectives through the coordination of in-field activities and support provided to the Works Delivery Leader, broader team and other key stakeholders.
- Minimise costs and customer outages through the effective prioritisation of work.
- Provide advice and decision making, to ensure the timely and effective scoping of planned works and resolution of network faults.

Role Specific Accountabilities

- Scoping of works within given timeframes.
- Provide in-field leadership and assistance with technical issues.
- Support the team to maintain appropriate levels of productivity.
- Report on work progress and the timely escalation of issues to key stakeholders where required.
- Support the Team Lead with activities such as facilitating pre-start meetings and change management.
- Contribute positively to the safety culture of the work group.
- Undertake activities to minimise potential National Energy Customer Framework (NECF) breaches.
- Coordinate emergency and fault response on the network, including triaging faults and dispatching crews.
- Close out of fault work including the capture and recording of asset data.
- Communicate effectively with team members, peers, leaders and other stakeholders.
- Any other duty or task as reasonably and lawfully directed by TasNetworks.

TasNetworks and **you.**

To be successful in this role

- Demonstrate our Core Behaviours, which are central to all positions at TasNetworks.
- Hold or have the ability to obtain a Tasmanian Electrical Practitioners Licence.
- Proven ability to problem-solve and action effective solutions.
- Skilled in interfacing with customers effectively and respectfully.
- Ability to utilise continuous improvement concepts and tools.
- Excellent time and risk management skills with the ability to manage several competing priorities.
- Basic computer and data analytics skills.
- Demonstrate leadership, influencing, decision-making, communication and interpersonal skills.
- Able to demonstrate the capacity to perform the inherent requirements of the role.

Compliance Requirements

- A satisfactory National Police Record check to confirm eligibility for the role

Reports to:

Works Delivery Leader

Direct reports:

Nil

Approved:

November 2023

Our behaviours **be curious** **be brave** own it

