

Position Description



Powering a
Bright Future

Work Delivery Manager

Operations

Field Operations

Objectives

The Work Delivery Manager (WDM) is responsible for effectively managing and packaging work to meet business and customer outcomes

The WDM performs a pivotal role in supporting the delivery team from a technical and work planning perspective. The key objectives of the role include:

- Promoting a safe working environment
- Delivering an efficient and effective work package (planned and customer)
- Utilising a Continuous Improvement mindset to deliver successful financial and commercial outcomes for relevant stakeholders
- Ensure work is delivered in a way that meets quality and constructability best practice

Role Specific Accountabilities

- Develop and prepare a safe and efficient package of work and effectively handover to delivery teams
- Accountable for managing the work-flow between the Work Management team, Schedulers, Field Operations Team Leaders, Scopers and Senior tradespersons
- Responsible for managing any risks to the delivery of work and escalating or resolving as required
- Act as a customer liaison, undertake planning negotiations and manage outage windows to ensure compliance with NER requirements
- Effective engagement of support contractors to ensure successful delivery of work with a focus on safety, quality and cost
- Provide financial oversight of the package of work to ensure planned costs are aligned with actual costs
- Develop and implement supporting strategies and continuous improvement initiatives to optimise the delivery of work
- Develop and effectively manage key KPIs relating to delivery of customer and program of work activities
- Provide coaching and mentoring of Senior tradespersons and Scopers (consistent approaches)
- Provide complex technical support for Scopers and Senior tradespersons
- Assist in managing and coordinating fault response during emergency events
- Participate in after-hours fault response roster as needed by TasNetworks
- Any other duty or task as reasonably and lawfully directed by TasNetworks.

TasNetworks and **you.**

To be successful in this role

- Certificate IV in Leadership or Project Management (or similar) or willingness and capability to achieve the same
- Understanding of electricity distribution or transmission – including design, construction, maintenance and operation of underground and overhead equipment
- Business insight capabilities with demonstrated ability to monitor existing measures
- Ability to interrogate information and drive performance improvement through the effective use of SAP or similar tools
- Demonstrated experience in continuous improvement processes and commercial business acumen
- Demonstrated ability to successfully manage change initiatives
- Demonstrated ability to think strategically and work independently in a team environment
- Demonstrated safety leadership capability within a similar role
- Demonstrated performance in roles requiring effective communication and interpersonal skills, with the capacity to work and build successful relationships across multiple stakeholder groups (including external customers and internal teams)
- Demonstrated experience in roles involving materials management or supply chain management
- Demonstrated ability to effectively plan and/or schedule work
- Ability to manage concurrent and competing priorities
- Demonstrated ability to operate relevant computer software applications
- Ability to travel intrastate as needed by TasNetworks
- Ability to demonstrate TasNetworks' core behaviours

Compliance requirements

- A satisfactory National Police Record check to confirm eligibility for the role.
- Current unrestricted drivers licence

Reports to:

Works Delivery Leader

Direct reports:

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Approved:

May 2026

Our behaviours **be curious** **be brave** own it

