

Position Description



Powering a
Bright Future

Infrastructure Engineer

Operational Systems

Digital

Objectives

- Support both business as usual activities for TasNetworks and its customers, and the Digital Services Program of Work.
- Deliver secure, robust and efficient Infrastructure platforms for TasNetworks and its customers.
- Innovate, adapt, and focus on customer and commercial outcomes

Role Specific Accountabilities

- Provide technical delivery for operational and project initiatives, and administer and support large scale infrastructure environments, ensuring system availability meets or exceeds service level agreements.
- Comply with policies, processes and procedures regarding Infrastructure standards.
- Manage the installation and integration of infrastructure into the production environment, and testing or development environments.
- Be involved with technical decision making on Infrastructure related matters.
- Provide advice & training to the Service Desk to assist them with providing technical and general IT support to the business.
- Participate in TasNetworks' change and release management processes, including implementing changes to systems during designated outage windows.
- Assist with developing and maintaining summary and detailed configuration documentation, work instructions and Standard Change processes.
- Provide escalation and resolution of Infrastructure incidents from the Service Desk.

TasNetworks and **you.**

To be successful in this role

- Demonstrate our core behaviours, which are central to all positions at TasNetworks.
- A degree / qualification in Information Technology, or equivalent level of professional experience.
- Demonstrated Infrastructure and/or Cloud knowledge gained in a similar technical environment.
- Ability to provide support for Infrastructure related solutions, equipment, practices and planning.
- Demonstrated ability to manage competing priorities through exceptional time management and organisation.
- Capability to assist in establishing and maintaining processes in order to facilitate high quality, efficient and effective outcomes from supported systems.
- Demonstrated capacity to communicate across a broad range of stakeholders and customers.
- An understanding of leading-edge technology solutions globally.
- Able to demonstrate the capacity to perform the inherent requirements of the role.

Compliance Requirements

- A 'critical worker' suitability assessment for the purposes of the *Security of Critical Infrastructure Act 2018* (Cth) (or any successor to that Act) and the *Security of Critical Infrastructure (Critical Infrastructure Risk Management Program) Rules 2023* (Cth) (or any successor to those Rules), comprised of:
 - a National Security Assessment by ASIO;
 - a Criminal History Check by ACIC; and
 - a Right to Work in Australia check;

Reports to:

Infrastructure Team Leader

Direct reports:

nil

Approved:

September 2025

Our behaviours **be curious** **be brave** own it

