Position Description



Delivery Specialist

Digital Solutions	Operations	
Objectives	 Support the delivery of digital solutions that are critical to the success of our customers and the enterprise. Provide business analysis and minor project management services to support successful delivery with an ability to vary approach. Interface with the Digital Solutions Lead and stakeholders to elicit and capture project requirements and expected benefits. Lead the implementation of non complex digital projects and works on time and to budget. Champion methodologies and tool sets with a focus on improving the way we deliver projects. 	
Role Specific Accountabilities	 Provide fit for purpose business analysis and project management services and solutions to support business users achieve their objectives. Participate in all aspects of digital delivery including scoping, business case development schedule, budget, procurement, risk, dependency and decisions in line with the relevant delivery methodology. Plan and facilitate activities to elicit, document and validate user and system requirements and benefits. Analyse and perform requirements traceability, derive functional/technical requirements from business needs. Document solution and transition requirements, peer and external party reviews and business endorsements. Oversee some aspects of larger project delivery, or whole of smaller works. Build effective relationships within project delivery teams, business users, vendors and other customers. Drive the resolution of project related issues in the context of project deliverables. Any other duty or task as rease ably and lawfully directed by TasNetworks. 	







To be successful in this role

- Demonstrate our core behaviours, which are central to all positions at TasNetworks.
- Experience in leading and managing works in a highly complex, diverse and challenging business environment.
- Experience working as a BA in a technology or business project environment.
- Qualification in business, technology, or other professional competence like IIBA BABOK Certification, Agile (Scrum/DSDM), 6 Sigma, BPMN, Quality Management or proven experience in delivering industry best practices highly regarded.
- Recognised project management certification (e.g. AIPM, PMI, Prince2, AgilePM) or equivalent level of professional competence/experience highly regarded.
- Ability to identify and implement opportunities to improve efficiencies in project delivery.
- Strong, influencing, communication and interpersonal skills.
- Excellent verbal and written communication skills.
- Demonstrated knowledge and working experience in using a variety of techniques to support analysis such as functional decomposition, process analysis, process modelling, data analysis, root cause analysis, data flow, use case.
- Demonstrated Project Management experience covering all aspects of the delivery lifecycle.
- Proven ability to work within deadlines, manage interdependencies and prioritise work, whilst maintaining a high degree of quality.
- Relevant utility/industry experience highly desirable.
- Able to demonstrate the capacity to perform the inherent requirements of the role.

Reports to:	Direct reports:	Approved:
Digital Solutions Lead	Nil	March 2023

